



GLENN COUNTY
OFFICE of EDUCATION

Press Release

Glenn County Office of Education Identifies and Addresses Ransomware Attack

WILLOWS, CA (OCTOBER 14, 2022) – Today, the Glenn County Office of Education (GCOE) announced that it is mailing letters to individuals whose information may have been involved in a ransomware attack.

On May 10, 2022, GCOE experienced a ransomware attack that limited access to IT resources throughout its network. GCOE immediately began an investigation, engaged a cybersecurity firm, and took steps to contain the incident and restore operations. Findings from the investigation indicated that between April 19, 2022 and May 10, 2022, an unauthorized party obtained copies of certain files from the GCOE network. GCOE's review determined that the information in the files included the name and Social Security number of some current and former employees and students. Following its review of the files involved, GCOE began notifying affected individuals on August 23, 2022.

On October 14, 2022, GCOE began mailing letters to additional individuals whose information may have been involved in this incident. GCOE has also established a toll-free, dedicated incident response line to answer questions that individuals may have. If individuals have questions, they should call 844-310-1962, Monday through Friday, between 6:00 am and 6:00 pm Pacific Time. GCOE takes this very seriously. GCOE notified law enforcement and is fully supporting their investigation.

GCOE reminds notified individuals to remain vigilant to the possibility of fraud by reviewing their financial statements for any unauthorized activity. If they identify any unauthorized activity, they should contact their financial institution immediately.

GCOE deeply regrets any inconvenience or concern this may cause its students, employees, and their families. To help prevent something like this from happening again, GCOE has implemented additional measures to enhance its existing security protocols.